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# AN EVALUATION OF A SINGLE STANDARD, SINGLE IMAGE RATING AID FOR TIME STUDY RATING

A Thesis

Submitted to the Faculty

of

Purdue University

by

Wilbur Gordon Sherwood

In Partial Fulfillment of the
Requirements for the Degree

of

Master of Science in Industrial Engineering

June, 1950

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#### ACKNOWLEDGEMENTS

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### TABLE OF CONTENTS

	PAGE
LIST OF TABLES	- AGD
ABSTRACT	
INTRODUCTION	1
PURPOSE	5
PROCEDURE	
Part A: Before the Collection of the Data	6
Part B: The Collection of Data	8
DATA, Discussion of	10
RESULTS	13
CONCLUSIONS	15
APPENDIX A. FILM DATA AND FORMS	20
APPENDIX B. NATHEMATICAL PROCEDURES	27
APPENDIX C. TABLES OF ANALYSIS OF DATA	32
BIBLIOGRAPHY	57

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O	T IN THE PARK
No	A KIND OA
al	
13	. Spring Line

### LIST OF TABLES

TABLE			PAGE
1.	Cycle Times and Orde	r of Film Presentation.	21
2.	Roster of Those Atte	nding Time and Motion	
	Work Session		22
3.	Cover Page of Work S	ession Questionnaire	25
4.	Derivation of K for	Best Approximation of	
	Correct Rating Val	ue	28
5.	Calculation of Best	Approximation of	
	Correct Rating Val	ue	29
6.	Method of Analysis o	f Variance Applied to	
	Difference Among	Several Means	30
7.	Analysis of Accuracy	and Consistency of	
	Entire Group		. 33
8.	Analysis of Accuracy on Degree of	and Consistency Based Experience	
	A. 0-6 Mont	hs Group	34
	B. 6 Wonths	- 2 Years Group	35
	C. 2-4 Year	s Group	36
	D. Over 4 Y	ears Group	37
9.	Analysis of Accuracy on Geograph	and Consistency Based ical Area	
	A. Northern	Midwest Group	38
	B. Central	Midwest Group	39
	C. Southern	Widwest Group	40
	D. Michigan	Group	41

# PARTY TO TAKE

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21.	rycle Three and Onler of File Presentation.	
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38	A. Austaner Minnest Orong	
85	F. Control Indeed Coun	
Ú.17		
Ž.	o Corto a Lidola .c	

TABL	æ	PAGE
10.	Analysis of Accuracy and Consistency Based on Place of Initial Time Study Training	
	A. College Trained Group	42
	B. Company Trained Group	43
11.	Analysis of Accuracy and Consistency Based on Number of Employees in Plant	
	A. Under 200 Employees	44
	B. 200-1000 Employees	45
	C. Over 1000 Employees	46
12.	Analysis of Accuracy and Consistency Based on Size of Town in Which Plant is Located	
	A. Under 5,000 Population	47
	B. 5,000-10,000 Population	48
	C. 10,000-25,000 Population	49
	D. 35,000-50,000 Population	50
	E. 50,000-100,000 Population	51
	F. Over 100,000 Population	52
13.	Analysis of Accuracy and Consistency Based On Method of Rating	
	A. Group Rating by Own Concept of Standard Performance	53
	B. Group Rating by Film or Other Embodiment of Standard Performance	54
14.	Overall Summary of Analysis of All Groups.	55
15.	Calculated Statistical Significances of	
	the Vertous Crouns	53

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		. 54
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#### ABSTRACT

The purpose of this thesis was to obtain data with which to evaluate the single standard, single-image rating aid in order to determine the accuracy of the assigned ratings and the consistency of those ratings when using this aid.

As additional objectives, an attempt was made to determine whether or not rating ability when using this aid is affected by the experience in the field of time study, the size of town in which company is located, the number of employees in the plant, the rating concept of the observer, and the geographical area in which the observer is employed.

A single standard, single image loop rating aid allows the rater making the time study to compare visually, at the same instant, the operator's pace against the standard pace as given by the bench mark film. It is suggested that this visual aid of a single standard pace will allow the rater to determine the operator's deviation from that standard pace more accurately and would also increase the consistency of the rating.

The films that were rated consisted of eighteen films of six different actual factory operations, each of the operations being performed at three different rates of activity. The eighteen films were shown in random order alongside the single loop aid. The single image loop rating aid was the standard bench mark for 100% pace.

The preidentified mark-sensing IBM cards marked by the observers were later punched with additional pertinent information taken from the questionnaires filled out by each rater.

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With this additional information it was possible to obtain and analyze the ratings of the entire group in respect to any of the items on the questionnaire.

An analysis of the data revealed that in the entire group, 33% of the raters were within ±5% of the best approximation of the correct ratings, while 39% were within ±5% of the group average. This indicates that on the first application of this new method of rating, the average rater did as well or better, in both accuracy and consistency, as he did using his own method of rating. This suggests that with practice, the accuracy and consistency of the ratings using the single loop aid may well surpass those obtained by the conventional methods.

The accuracy and consistency of the ratings assigned when using the single loop aid does not correlate with any given degree of time study experience, the place of initial time study training, the number of employees in the plant, the method of rating, nor the size of the town in which the company is located. The geographical area of the observer does not reflect in any way on the accuracy of the ratings; however, due to familiarity with the single image rating technique, the Michigan group of raters were somewhat better in the consistency of their ratings.

These results indicate that the single loop aid tends to eliminate any possible differences in accuracy and consistency caused by the previously mentioned factors by providing a single concrete standard that is the same for any number of observers.

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# AN EVALUATION OF A SINGLE STANDARD, SINGLE IMAGE RATING AID FOR TIME STUDY RATING

#### INTRODUCTION

When time studies were first introduced in industry, the unions regarded it as just another adjunct to forcing the last ounce of effort out of the workers without any consideration of their physical welfare. Unfortunately labor had some justifiable grounds in its accusation, for time and motion study had its birth in the era of "efficiency experts" where unscrupulous engineers attempted to increase productivity through unreasonable requirements of physical performance and speed-ups. was, of course, directly contrary to the objectives and principles of the unions; hence, time and motion study acquired in its infancy the opposition of labor. It has taken many years to change the attitude labor erroneously acquired about time studies. Only through the dissemination and complete explanation of the principles of scientific time study throughout the field of labor, have the workers gradually come to realize that sound time studies may provide real benefits in the form of simplified work and reduced hazards, discomfort, and fatigue. In obtaining the confidence and cooperation of the labor unions, exacting principles for all phases of time and motion study must be formalized so that they may be scrutinized and accepted or rejected by the representatives of labor. There can be no guessing on any phase of human

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In making time studies, Mundel lists five distinct steps. They are:

- 1. Defining the standard unit of measurement.
- 2. Recording the method.
- 3. Observing the time taken by a particular operator.
- 4. Rating or relating performance to standard.
- 5. Application of allowance.

Of these five major steps, it is generally agreed by the foremost leaders in the field of time study that the problem of rating or relating performance to standard is the most difficult. Standard pace is implicitly defined in Mundel's definition of standard time which is:

The time that will be necessary to accomplish a unit of work, using a given method, under given conditions, by a worker possessing sufficient skill to do the job properly, as physically fit for the job, after adjustment to it, as the average person who can be expected to be put on the job and working at a pace 100/130 of the maximum pace that can be maintained, day after day, without harmful physical effects.

There are many different and varied procedures for the rating of time studies in present day use. Those using purely mathematical formula have usually been discarded as meaningless. Lowry, Maynard, and Stegemerten use a leveling method in which the factors of skill, effort, conditions, and consistency are

l Marvin E. Mundel, Systematic Motion and Time Study (New York: Prentice-Hall, Inc., 1947), p. 132.

<sup>2</sup> Ibid., p. 131.

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determined and then these factors used to enter a performance rating table. 3 However the majority of experts in the field of time study, including Mundel, 4 Presgrave, 5 Barnes, 6 and Carroll, 7 agree that single factor rating seems to be the best, although the basis of the comparison suggested differs from author to author. The definition of rating adopted by the National Committee set up by the Society for the Advancement of Management for the purpose of studying the subject of rating is quoted as follows:

Rating is that process during which the time study engineer compares the performance of the operator under observation with the observer's own concept of proper performance.

Rating, as frequently employed, requires a great amount of judgment on the part of the time study man inasmuch as he is required to compare the observed rate of activity of an operator against his own mental concept of standard performance.

<sup>3</sup> Steward M. Lowry, Harold B. Maynard, G. J. Stegemerten, Time and Motion Study and Formulas for Wage Incentives (New York: McGraw-Hill Book Company, Inc., 1932), p. 144.

<sup>4</sup> Mundel, op. cit., p. 158.

<sup>5</sup> Ralph Presgrave, <u>Dynamics of Time Study</u> (2nd edition, New York: McGraw-Hill Book Company, Inc., 1945) p. 154.

<sup>6</sup> Ralph M. Barnes, Motion and Time Study (3d edition: New York: John Wiley & Sons, Inc., 1949) p. 352.

<sup>7</sup> Phil Carroll, <u>Time Study for Cost Control</u>, (New York: McGraw-Hill Book Company, Inc., 1938) p. 96.

<sup>8</sup> Progress Report of the Committee on Rating of Time Studies, Advanced Management, VI (September 1941), 110.

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It is obvious that the mental concepts of standard performance will vary between time study raters. It is this intangible mental concept of time study rating that causes unreliable and inconsistent ratings. It has been proposed to attack this problem by the introduction of at least one film of standard pace as a rating aid.

A single standard, single image loop rating aid would allow the rater making the time study to compare visually, at the same instant, the operator's pace against the standard pace as given by the bench mark film. It is suggested that this visual aid of a single standard pace will allow the rater to determine the operator's deviation from that standard pace more accurately and would also increase the consistency of the rating.

<sup>9</sup> Mundel, op. cit., p. 159

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#### PURPOSE

Little, if any, information concerning the use of a single standard, single image loop rating aid is available; hence, the main purposes of this thesis are:

- 1. Determine the accuracy of the assigned ratings when using this aid.
- 2. Determine the consistency of the assigned ratings when using this aid.
- 3. Determine whether or not rating ability when using this aid is affected by:
  - a. Experience in the field of time study.
  - b. Geographical area in which the observer is employed.
    - o. Place of initial time study training.
  - d. Number of employees in plant in which the observer is employed.
    - e. Size of town in which company is located.
    - f. Method of rating.

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#### PROCEDURE: PART A

### Before the Collection of the Data

Previous investigations have resulted in evidence which indicates that motion pictures are one of the best methods for making time studies. 10,11 It was found to be as accurate or more accurate and consistent than that of rating the actual operator at the job. One of the same studies also indicates that the entire cycle should be rated, rather than individual elements, to obtain more accurate and consistent results in the ratings. With this in mind, motion pictures of operations were made with a camera running at a constant speed of one thousand feet per minute. The film was then spliced into a loop and, by means of a "strobotac", projected at the same speed at which it was taken. The single image loop aid was made in the same manner and presented an operator working at a pace which was regarded as standard pace.

The films that were rated consisted of six different actual factory operations, each of the operations being performed at three different rates of activity. These ratings thus provided an indication of rating ability over a reasonable range of activity. A careful analysis of the eighteen films

<sup>10</sup> Ralph M. Barnes, "What Has Been Done to Improve Rating Operator Performance", Proceedings of the National Time and Motion Study Clinic, (November 1945) p. 15.

ll Louis Margolin, "A Comparison of Two Methods of Presentation for Time Study Rating," (Unpublished Master's thesis, Purdue University, Lafayette, Indiana, 1948) p. 13

<sup>13</sup> Loc. cit.

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was made in order to check method and to determine the length of each of the cycles. For cycle times see table 1, Appendix A. The films were carefully edited and spliced into film loops so they could be shown continuously. All the cycles in the same loop were chosen so that they were the same rate of activity.

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# PROCEDURE: PART B The Collection of Data

In the evaluation of the single standard single loop aid in rating time studies, a group of seventy-three experienced time study engineers were employed as the raters. The data was obtained during the afternoon session of the Fifth Annual Time and Motion Work Session conducted under the supervision of Dr. Marvin E. Mundel, Professor of Industrial Engineering at Purdue University, on March 15, 1950. The roster of those attending is given in table 2, Appendix A. In order to facilitate the recording and the tabulation of the data, preidentified mark-sensing IBM cards were used to record the observer's assigned ratings. The IBM card code number along with certain other pertinent information was recorded by the time study engineers on a questionnaire which they filled out at the beginning of the work session. 13 The cover page of the questionnaire is reproduced in table 3, Appendix A.

The single image loop rating aid was one of twelve loops rated by the same group in the morning session. 14 From the data obtained in the raw rating of the twelve loops from those raters having over one year's experience, the 100% loop was determined. It was this loop which was used for the standard bench mark in the afternoon single standard, single image loop aid rating session.

<sup>13</sup> Bernard S. Borrus, "The Present State of Time Study," (Unpublished Master's Thesis, Purdue University, Lafayette, Indiana, 1950)

<sup>14</sup> Larry S. Lockett, "An Evaluation of Time Study Rating of a Synethic Task," (Unpublished Master's Thesis, Purdue University, Lafayette, Indiana, 1950)

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The films which were rated were shown to the group in the random order, as outlined in table 1, Appendix A. Immediately to the right of the film being rated was projected the single image loop rating aid. Before the actual rating of the film was undertaken, the group was carefully instructed as to the following cautions and methods to be employed in assigning the ratings:

- 1. The only criterion to be judged was the rate of activity of the body member controlling the speed at which the work was being performed, taking no account of the job difficulty.
- 2. The rating of each of the eighteen films by the individual observers was to be determined by using the single image loop aid as the bench mark for 100% pace.
- 3. The methods as presented in the films shown were to be accepted as correct.
- 4. The films were projected on the screen for approximately three minutes, allowing one minute for the raters to record
  their ratings on their personal recording sheets and on the IBM
  cards provided each rater.

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#### DATA

The pertinent information as outlined below was taken from the observer's questionnaires and entered on his marked IBM cards. The cards were then processed through the various IBM machines obtaining twenty-two arrays of the observer's assigned ratings for each of the eighteen films based on the following breakdowns.

- A. Entire group as a whole
- B. Degree of Experience
  - 1. 0-6 months
  - 2. 6 months 2 years
  - 3. 3-4 years
  - 4. over 4 years.
- C. Geographical Area of Observer
  - 1. Northern Midwest (Excluding Michigan)
  - 2. Central Midwest
  - 3. Southern Midwest
  - 4. Michigan
- D. Place of Initial Time Study training
  - 1. College
  - 2. Company
- E. Number of employees in plant
  - 1. Under 200
  - 3. 200- 1000
  - 3. over 1000

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### F. Population of town in which plant is located

- 1. Under 5,000
- 2. 5,000 10,000
- 3. 10,001 25,000
- 4. 25,001 50,000
- 5. 50,001 100,000
- 6. Over 100,000

### G. Method of rating

- 1. By own concept of standard performance
- 2. By some film or other embodiment of standard performance

With the assumptions that the data was obtained from a group of observers who know how to rate and that there is no way to know the exact correct rating values of the eighteen films, the best approximations of the correct rating values to be assigned to the films were found in the manner as outlined in table 4, Appendix B. A consistent series based on the actual number of film frames for each cycle was obtained for each job. The averages of the observer's ratings on each job were correlated with this consistent series so that the sums of the squares of their deviations from this series were a minimum. A sample calculation of the best approximation of the correct rating values is given in table 5, Appendix B.

"Accuracy" is a measure of how near a given rating is to the best available approximation of the correct rating value,

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while "consistency" is a measure of how near a given rating is to the group average.

The observers assigned ratings were compared with the best equivalent correct rating values thus found and the various percentages of observers within the rating error limits of ±5%, ±7½, ±104, ±204, and over ±204 were computed for the entire group and the various group breakdowns. In a similar manner, the observers' ratings were compared with the group average to determine the percentages within the given consistency limits.

In order to determine whether the suspected cause of variation of the mean number of observers within the limits of ±5%, ±7½%, ±10%, and ±20% among the various sub-group breakdowns was real, or if instead the observed variations in means were merely attributable to chance, the statistical technique of analysis of variance was employed. The analysis of variance takes into account the number of means as well as the differences between those means. This is necessary as the difference between a group of means is a function of the number of means available for comparison. See table 6, Appendix B for outline of method.

Those sub-groups which the analysis of variance indicated that there was something else beside chance causing the means to differ significantly among themselves were further investigated by application of the "t distribution" in order to pick out those pairs of means which differed significantly.

<sup>15</sup> Paul G. Hoel, <u>Introduction to Mathematical Statistics</u> (New York: John Wiley & Sons, Inc., 1947), p. 158

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#### RESULTS

In analyzing the ratings, it was found that of the entire group of seventy-three time study engineer, 33 of their rating fell within  $\pm 5\%$  of the correct rating values, 48% within the  $\pm 7\%$  limits, 58% within the  $\pm 10\%$  limits, while 89% were within  $\pm 20\%$  of the correct rating values.

A measure of consistency of the same group showed that 39% of the ratings were within ±5% of the group averages, 55% within the ±7½% limits, 64% within ±10% limits, and 84% within ±20% limits. See table 7, Appendix C for entire group analysis.

Statistical tests, employing the analysis of variance, showed that all the variations in accuracy of ratings of sub-groups within the groups based on the factors of degree of experience, geographical area of observer, place of initial time study training, number of employees in the plant, population of the town in which the plant is located, and method of rating, are of no statistical significance and all differences can be attributed to pure chance alone. This was found to be true of the variations in accuracy of those within  $\pm 5\%$ ,  $\pm 7\frac{1}{2}\%$ , and  $\pm 10\%$  of the correct rating value. See table 15, Appendix C for statistical significances of various group breakdowns.

A similar test showed that the variations in consistency, as affecting the numbers of ratings within  $\pm 5\%$ ,  $\pm 7\%$ , and  $\pm 10\%$  of sub-groups based on the factors of degree of experience,

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place of initial time study training, number of employees in plant, and method of rating are of no statistical significance.

an analysis of the effect of size of town upon the consistency of the assigned ratings resulted in significance at the 5 level and at the 1% level for those within ±5% and ±10% respectively, of the group means. The six sub-group means of those in the various size of town breakdowns who were within ±7% of the group means were not found to differ significantly.

The breakdown by geographical area resulted in the greatest statistical significance of the entire analysis. In the consistency of the ratings within ±5% of the group means, significance was found at the 1% level. The critical value of F was 4.08, while the computed value of F<sub>C</sub> was 5.33. Also significance was found at the 5% level for consistency of rating within ±7½% and ±10% of the group seans. The ratings of the Michigan group of nine men were the cause of this significant difference. The consistency of the assigned ratings by the Michigan group of raters was much higher than that of the Northern, Central, and Southern—Nidwest groups; however, the Michigan group consisted of only nine raters.

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#### CONCLUSIONS

The interpretation of the results must be made in the light of the following limitations:

- 1. The observers did not have first hand familiarity with the tasks involved.
- 2. A film presentation to some observers was a new means of rating.
- 3. The observers, contrary to instructions, may have based their judgement on something other than the rate of activity of the body member controlling the speed at which the work was being performed.
- 4. The seating location may have enabled some to see the screen more clearly than others.
- 5. There was no way to effectively check possible collusion between those observers seated near each other.
  - 6. The fatigue of the raters.

From an appraisal of the data and within the limitations as given above, several conclusions concerning the rating ability of the group of industrial engineers under study may be made. The conclusions are:

- 1. Time study engineers have a tendency to rate the slower paces too high, and the higher paces too low, even when using a single-image rating aid.
- 2. The accuracy of the ratings assigned by observers using the single standard, single-image loop aid does not correlate with any degree of experience. Those raters with little or no experience are equally accurate in assigning

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rating values as those raters who have had several years experience in the field of time study. The consistency of the ratings, like accuracy, does not depend upon any degree of experience. The raters with merely "over six months experience" are just as consistent in their ratings as those with "four or more years of experience."

- 3. The place of initial time study training whether it be in a college or in an industrial organization has no effect on the accuracy and consistency of time studies when using the single loop aid. The company trained men can rate just as well as the college trained men, and vice versa.
- 4. The number of employees in the plant in which the time study engineer is employed has no effect on the assigned ratings. Those engineers from plants employing a small number of personnel have about the same accuracy and consistency, when using this aid, as engineers from large industrial organizations.
- 5. The method of rating has no correlation with either the accuracy or the consistency of the ratings assigned when using the single loop aid. Those rating by some film or other embodiment of standard performance and those rating by their own concept have the same degree of accuracy and consistency. Thus the single loop aid tends to eliminate differences caused by differences in concepts of standard performance by providing a single concrete standard that is the same for any number of observers.

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- 6. The size of town in which the company is located does not reflect in any way on the accuracy of time study ratings when using the single image loop aid. The analysis of the consistency of the ratings within +5% of the group mean of this group, however, indicated that they were barely significant. This is not considered to be conclusive evidence and this result indicates than an explanation other than size of town variation should be sought to account for this variability. A possible explanation for this barely significent difference can be attributed to the fact that the analysis of the data was made only on the basis of one parameter and also the number of raters in the six sub-groups varies from 7 to 18, thus a few non-consistent ratings by one or more members of the smaller groups would tend to have more effect on the group mean than would similar ratings have in the larger groups. It is felt that due to the above reasons, no conclusions on the effect of the size of town on the consistency of ratings are deducible. It is suggested that further investigations should be made using two or more parameters in order to substantiate or reject this hypothesis.
- 7. The Michigan group did significantly better than other geographical groups in consistency of rating when using the single image loop aid, however, all geographical areas were equally accurate in their ratings. The Michigan group of nine raters were mainly from the same town. A

The stee of these at eather the company or becaused visits sed to recurre our on the que of the first and doubt Deplace one owing the course into any all the contract query was to mis minister and first roll to your learness and to winted store yand famil bedrautant, arresent yours and to sense significant, fate is not exactlessed to be considered and femaliary me made employed a filter a seal from extenditor of figure of fively applicant control to each soil testion aucount for this variability. A consult saying the the and as assumitable of the accommentate specializate ristor aim? wrest and to also mean and again and to alogical suit find fort AT HE DAR MARKET AND ALMS NOW RESIDENCE OF PARTIES AND THE TEN condensation with some P La Je, made a few non-consisting taken asserted with the pair to expectate when he pair of harders malitude there said were cover and so foothe examined to break the rations were to the larger property in this that one to the cross recently my could'end an the attent and the state and of your man in market to tour sales of me man to NAME OF PERSONS ASSESSED AND PORT OF THE PART OF THE P TO BEAUTIMOUS OF PERSON OF STREET, BY STREET, STOR TO BE SEEN ASSESSED. PRINCE ADAL SONORARS

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possible explanation as to why the Michigan group exceeded the others in consistency is that all of the group (from all towns) were previously familiarized with the use of the single loop aid by Dr. Mundel while he was either acting in a consultant capacity to their company or working with one at their professional group.

8. The use of the single standard, single image rating aid resulted in 33% of the raters being within +5% of the best estimate of the correct rating values and 39% of the group being within +5% of the group average. Even though the single image loop aid was entirely new to the majority of the men attending the work session they were able to rate as consistently and accurately using this new technique as they were able to rate using their own individual techniques. A well recognized psychological characteristic of learning is that when a person has previously been taught one method of doing a task, he usually has more difficulty in learning a new method and his performance is usually lowered when he first adopts the new method. 16 This suggests that with practice, the accuracy and consistency of the ratings using the single loop aid will surpass those obtained by the conventional methods.

Precision can be greatly enhanced by group rating and group training in the art of rating and the single loop aid

<sup>16</sup> Joseph Tiffin, Industrial Psychology, (New York: Prentice Hall, Inc., 1947), p. 295.

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<sup>15</sup> Totale Tille, Inc., Land J. C. C. V.

may afford us a means to accomplish this. It should also be noted that the single loop aid also eliminates the different conceptions of standard performance and starts training the rater in judgement with a concrete and specific definition of standard performance.

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APPENDIX A

A EXCHINE

TABLE 1

CYCLE TIME AND ORDER OF PRESENTATION OF FILMS

FILM MUMBER	ORDER OF FILM PRESENTATION	CYCLE TIME
1-1	3	.254
1-3	16	. 250
1-3	18	.316
2-1	5	.634
2-2	15	.497
2-3	7	.377
3-1	12	.147
3-2	3	.131
3-3	10	.114
4-1	8	.221
4-2	11	.205
4-3	4	.160
5-1	14	.146
5-2	13	.132
5-3	6	. 139
6-1	1	.307
6-2	9	. 296
6-3	17	. 296

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#### TABLE 3

#### ROSTER OF THOSE ATTENDING

#### MOTION AND TIME STUDY WORK SESSION

#### MARCH 15, 1950

Abbett, R. E., Woblitt-Sparks Industries, Inc., North Plant, Seymour, Indiana.

Arendes, Harold W., American Steel Foundries, East St. Louis, Illinois.

Bauman, Robert F., Pitman-Moore Co., Indianapolis, Indiana. Benson, Lester S., Brunswick Balke Collender Co., Muskegon, Michigan.

Blackall, Lowell, Corduroy Rubber Company, Grand Rapids, Michigan.

Bluhm, Charles F., Noblitt-Sparks Industries, Inc., Columbus, Indiana.

Border, Chelsea W., Crosley Corporation, Richmond, Indiana. Brose, H. W., American Steel Foundries, Hammond, Indiana. Burt, Gerald W., Corduroy Rubber Company, Grand Rapids, Michigan.

Clark, Kenneth, Stephen A. Young Corp., Flora, Indiana. Coleman, Charles F., Timken Detroit Axle Co., 100-500 Clark St., Detroit, Michigan.

Coleman, Gene, Cummins Engine Co., Columbus, Indiana. Collins, Thomas E., National Malleable & Steel Castings Co., 546 North Holmes Avenue, Indianapolis, Indiana.

Crum, Paul C., Perfect Circle Corp., Hagerstown, Indiana. Culbertson, Morris E., National Malleable & Steel Castings Co., Indianapolis 6, Indiana.

Donald, G. C., Aluminum Company of America, Lafayette, Indiana.

Duntley, John M., Colgate-Palmolive-Peet Co., Jeffersonville, Indiana.

Eagle, William K., Burson Knitting Co., Rockford, Illinois. Ertel, Mark A., Perfect Circle Corp., Tipton, Indiana. Ferguson, Walter, General Tire & Rubber Co., Logansport, Indiana.

Ford, G. Robert, Johns-Manville Corp., Alexandria, Indiana.
Gossman, Carl, Cummins Engine Co., Columbus, Indiana.
Hanson, Floyd K., Sealed Power Co., Muskegon, Michigan.
Hubbman, Harold, Cummins Engine Co., Columbus, Indiana.
Hunter, Benton, David Bradley Mfg. Co., Bradley, Illinois.
Imhoff, J. L., University of Minnesota, Minneapolis, Minnesota.
Jackson, Morris M., Duncan Electric Mfg. Co., Lafayette,
Indiana.

Johnson, Ray, Perfect Circle Corp., Hagerstown, Indiana. Jones, John C., Johns-Manville Corp., Alexandria, Indiana.

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#### TABLE 2

- Keller, Donald W., Noblitt-Sparks Industries, Inc., Columbus, Indiana.
- King, E. L., Brunswick Balke Collender Co., Muskegon, Wichigan.
- Keepman, W. J., Aluminum Company of America, Lafayette, Indiana.
- Laitala, Everett, University of Illinois, Urbana, Illinois. Leman, Howard H., Armstrong Cork Co., Kankakee, Illinois.
- Lewis, Richard L., Johns-Manville Corp., 920 West Washington St., Alexandria, Indiana.
- Long, Paul R., Cummins Engine Co., Columbus, Indiana.
- Luther, F. H., Muskegon Piston Ring Co., Muskegon, Michigan.
- Marek, Robert F., Colgate-Palmolive-Peet Co., Jeffersonville. Indiana.
- Martin, Duane, General Tire & Rubber Co., Wabash, Indiana. McAlpin, Melburn, W., Dobbins Mfg. Co., 703 W. Beardsley
- Ave., Elkhart, Indiana.
- McMillan, Robert H., Noblitt-Sparks Industries, Inc., Franklin, Indiana.
- Miller, Larry, RCA-Victor Division, Indianapolis, Indiana.
- Morgan, William H., Colgate-Palmolive-Peet Co., Jeffersonville, Indiana.
- Morris, Ned F., Colgate-Palmolive-Peet Co., Jeffersonville, Indiana.
- Myers, Gordon, General Tire & Rubber Co., Logansport, Indiana. Napier, Gerald E., Colgate-Palmolive-Peet Co., Jeffersonville. Indiana.
- Neese, John F., Noblitt-Sparks Industries, Inc., Greenwood, Indiana.
- Nickelson, Robert L., Crosley Corporation, Richmond, Indiana. Patterson, Kenneth, Noblitt-Sparks Industries, Inc., Columbus, Indiana.
- Pickering, John E., Johns-Manville Products Corp., 920 W. Washington, Alexandria, Indiana.
- Pickett, Milton, Noblitt-Sparks Industries, Inc., North
- Vernon, Indiana.
  Poer, Lowell S., General Tire & Rubber Co., Wabash, Indiana.
- Rahdert, Karl G., Indiana University, Bloomington, Indiana.
- Ruble, James K., Noblitt-Sparks Industries, Inc., Columbus, Indiana.
- Sands, Oran J., Jr., Noblitt-Sparks Industries, Inc., Columbus, Indiana.
- Schroeder, Roy C., Peerless Pumps Co., Indianapolis, Indiana.
- Seclee, Robert G., David Bradley Mfg. Works, Bradley, Illinois. Sefing, Nicholas R., Brunswick Balke Collender Co., Muskegon, Michigan.
- Simerson, Floyd W., David Bradley Mfg. Works, Bradley, Illinois.
- Skaggs, E., Timken Detroit Axle Co., Kenton, Ohio.

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#### TABLE 2

Shater, Keith, Evansville College, Evansville, Indiana.
Smith, Harold A., RCA-Victor Division, Indianapolis, Indiana.
Sorenson, Richard J., Colgate-Palmolive-Peete Co., Jefferson-ville, Indiana.

Straus, Herman A., Servel Inc., Evansville, Indiana.
Swindell, John M., Perfect Circle Corp., Hagerstown, Ind.
Tilles, Seymour, Timken Detroit Axle Co., 100-400 Clark

Ave., Detroit, Michigan.
Trout, Gordon M., Peerless Pump Div., Indianapolis, Indiana.
Weber, Ray, Perfect Circle Corp., Hagerstown, Indiana.
Welborn, Charles B., Johns-Manville Corp., Alexandria,
Indiana.

Wild, W. R., American Steel Foundries, East Chicago, Indiana. Worl, Gene D., Perfect Circle Corp., Box 191, New Castle, Indiana.

Young, Stephen A., Sayco Fixture Fashions, Flora, Indiana.

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#### TABLE 3

# TIME STUDY ORK SESSION QUESTIONAIRE

BE SUKE TO COPY THE FIRST THREE DIGITS OF YOUR CARD DECK NUMBER IN THE SPACE PROVIDED. Please answer all questions as accurately as possible. Circle number to left of appropriate answer. All of the information on this questionaire is considered CONFIDENTIAL. Neither your name nor the company name will be revealed in any way.

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6.	1. 2. 3. 4. 5. 6. 7.	of employees in your plant. 50 or less 51 to 100 101 to 200 201 to 300 301 to 500 501 to 750 751 to 1000 1001 to 1500 Over 1500
7.	2.	of time you have been making time studies. Less than six months and actively engaged Less than six months, but not now actively engaged More than six months, but less than a year and actively engaged

- 4. More than six months, but less than a year and not now actively engaged
- 5. More than one year, but less than two years and actively engaged
- 6. More than one year, but less than two years and not now actively engaged
- 7. Two to four years
- 8. Five to ten years
- 9. Over ten years

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8.	Where	did	you receive	your	initial	time	study	training?
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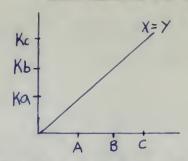
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APPENDIX B

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#### TABLE 4

#### DERVIATION OF K



Problem: To determine the value of K so that the sum of the squares of the variation about the X Y line is a minimum.

- Let: 1. A, B, and C be the average of the ratings assigned by the observers on the three paces of the same job.
  - 3. a, b, and c be a consistent series based upon the frame count of the three paces on the same job determined as follows:

N<sub>1</sub> is the frame count per cycle of first film
N<sub>2</sub> is the frame count per cycle of second film
N<sub>3</sub> is the frame count per cycle of third film

then,  $a=\frac{N2}{N1}$   $b=\frac{N2}{N2}$   $c=\frac{N2}{N3}$ 

The sum of the deviations about X=Y is,

$$d = A - Ka + B - Kb + C - Kc$$

Squaring the sum of these deviations

$$d^{2} = (A-Ka)^{2} + (B-Kb)^{2} + (C-Kc)^{2}$$

$$= A^{2} - 2AKe + K^{2}a^{2} + B^{2} - 2BKb + K^{2}b^{2} + C^{2} - 2CKc + K^{2}c^{2}$$

Now in order to find a minimum value of K, we take the first partial deviative of d2 with respect to K and set it equal to zero.

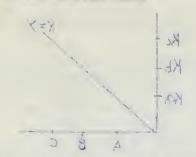
$$\frac{\delta d^2}{\delta K} = 2(-Aa + Ka^2 - 2Bb + Kb^2 - Cc + Ke^2) = 0$$

Solving for K,

$$K = \frac{Aa + Bb + Cc}{a^2 + b^2 + c^2}$$

#### A TABAT

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TABLE 5

F	lm No.	IBM Column	Group Identification	Sum of Ratings
1. 2. 3.		1. 7-9 (4) 2.19-21 (5) 3.25-27 (5)	TOTAL GROUP	1. 7012 (72) 2. 7693 (72) 3. 7865 (72)

Co	onsistent Series		rage of atings	Product			
a	.984	A	97.5	95.9		Ka	97.8
b	1.000	В	106.8	106.8	K .9	948 Kb	99.5
C	1.157	0	109.2	126.3		Kc	115.1
	a 2 b 2 c 2=	3.307	Aa+Bb+C	329.0			

#### Data to Determine % Within Various Rating Errors

Actual	No.in	No.in	No.in ±10%	No.in	% in +5%	% in +7½%	% in +10%	% in +20%
Ka 98	35	44	51	67	49	61	71	93
Kb 100	34	36	52	67	47	50	72	93
Kc 115	36	40	48	69	50	56	67	96

### Data to Determine % Rating Within Various %'s of Group Meen

M	ean								
A	98	35	44	51	67	49	61	71	93
B	107	33	50	55	70	46	70	76	97
C	109	20	35	64	70	28	49	49	97

SAMPLE DATA SHEET FOR CALCULATION OF BEST APPROXIMATIONS
OF CORRECT RATING VALUES AND ACCURACY AND CONSISTENCY
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#### TABLE 6

# METHOD OF ANALYSIS OF VARIANCE AS APPLIED TO THE DIFFERENCE AMONG SEVERAL MEANS

Q = Total variation
Qc= Variation among the column means
Qc= Total variation within the columns
T = Grand total of all x's in table
N = Number of x's in table
T1= Total of all x's in first column
T2= Total of all x's in second column
k = Number of groups
N1= Number of x's in the first column
N2=Number of x's in the second column
Sc=Unbiased estimate of variance of column means
Sc=Unbiased estimate of variance within columns

Q = ( Sum of squares of individual x's) 
$$-\frac{T^2}{N}$$

Q =  $(\frac{T_1^2}{N_1} + \frac{T_2^2}{N_2} + \dots + \frac{T_k^2}{N_k}) - \frac{T^2}{N}$ 

$$Q_e = Q - Q_c$$

$$Q_c = \frac{Q_c}{k - 1}$$

$$P_c = \frac{\hat{S}_c^2}{\hat{S}_e^2}$$

$$\hat{S}_e^2 = \frac{Q_c}{N - k}$$

To determine whether the  $F_c$  is significant, look up the levels of 1% and 5% in the F tables for degrees of freedom k-1, and N-k.

If the F<sub>c</sub> from the data exceeds F<sub>.01</sub> then there is good evidence that there is something else besides chance causing the columns to differ significantly among themselves.

If the observed F<sub>c</sub> lies between F<sub>.01</sub> and F<sub>.05</sub> we do not have conclusive evidence but in some cases would be willing to assert that there is an assignable cause at work.

If the observed Fc is below F.05 we have no real evidence for supposing that anything besides chance is responsible for

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the observed variation from one column mean to another.

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APPENDIX O

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TABLE 7
ENTIRE GROUP (72 Men)

ACCURACY

PERCENT OF GROUP WITHIN

FILM NO.	BEST APPROX. CORRECT RATE	±5%	47.5%	110%	±20%
1-1	98	49	61	71	93
1-2	100	47	50	72	93
1-3	115	50	56	67	96
2-1	85	8	31	32	74
2-2	107	29	53	57	94
2-3	141	32	50	51	93
3-1	75	7	16	17	50
3-2	85	18	46	46	93
3-3	97	11	31	33	74
4-1	97	31	36	49	71
4-2	105	71	72	86	97
4-3	134	25	43	44	93
5-1	106	31	60	74	93
5-2	117	38	51	74	99
5-3	111	54	61	89	99
6-1	96	32	47	64	93
6-2	104	29	46	53	97
6-3	104	39	63	68	97
	AVERAGE	33	48	58	89

CONSISTENCY

FILM NO.	GROUP AVERAGE RATE	<u>±5%</u>	±7.5%	<del>-</del> 10%	+20%
1-1	98	49	61	71	93
1-2	107	46	69	76	97
1-3	109	28	49	49	97
2-1	95	51	53	68	86
3-2	108	28	53	57	94
3-3	134	36	47	53	92
3-1	90	32	50	51	89
3-2	84	29	46	46	85
3-3	86	39	51	51	82
4-1	108	19	47	50	97
4-2	105	71	72	86	97
4-3	125	49	51	58	97
5-1	108	31	68	68	97
5-2	111	39	44	70	97
5-3	109	42	58	87	99
6-1	97	32	47	64	92
6-2	108	28	67	68	99
6-3	105	58	62	78	97
	AVERAGE	39	55	64	94

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TABLE 8-A

#### EXPERIENCE IN TIME STUDY FIELD - 0 to 6 Months (6 Men)

#### ACCURACY

#### PERCENT OF GROUP WITHIN

FILM NO.	BEST APPROX. CORRECT RATE	±5%	±7.5%	±10%	±20%
1-1	96	67	67	67	83
1-3	97	67	67	83	100
1-3	112	50	50	50	100
2-1	79	0	17	17	67
2-2	100	67	67	83	100
2-3	132	0	33	66	83
3-1	66	0	0	0	17
3-2	74	17	17	17	33
3-3	86	33	33	33	83
4-1	90	17	17	17	83
4-2	97	83	83	83	83
4-3	134	67	67	83	100
5-1	99	50	50	67	83
5-2	109	33	67	83	100
5-3	104	33	67	67	83
6-1	96	50	67	67	83
6-2	99	33	50	67	83
6-3	93	17	33	67	83
	AVERAGE	38	47	56	81

#### CONSISTENCY

FILM NO.	GROUP AVERAGE RATE	±5%	±7.5%	<u>+</u> 10%	<u>+30%</u>
1-1	87	17	17	17	83
1-2	103	83	100	100	100
1-3	104	50	100	100	100
2-1	86	33	33	66	83
2-2	102	50	67	67	100
2-3	131	0	33	67	100
3-1	80	0	17	17	67
3-2	76	0	17	17	33
3-3	73	33	33	33	50
4-1	103	67	83	83	100
4-2	95	67	83	83	83
4-3	117	83	100	100	100
5-1	108	33	83	83	100
5-2	110	33	33	67	100
5-3	95	33	50	50	83
6-1	86	17	17	33	50
6-2	105	17	17	67	83
6-3	104	67	67	67	100
	AVERAGE	38	55	62	84

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TABLE 8-B

#### EXPERIENCE IN TIME STUDY FIELD - 6 Months to 2 Years (16 Men)

#### ACCURACY

#### PERCENT OF GROUP WITHIN

FILM NO.	BEST APPROX. CORRECT RATE	+5%	±7.5%	±10%	±20%
1-1	98	44	62	75	94
1-2	100	38	44	56	94
1-3	115	44	44	50	100
3-1	84	12	38	38	75
2-2	105	44	44	69	100
2-3	138	19	38	56	94
3-1	78	19	19	19	56
3-2	88	31	50	69	94
3-3	101	25	25	31	82
4-1	97	25	31	50	75
4-3	105	69	75	81	100
4-3	134	31	50	50	94
5-1	110	31	37	69	94
5-3	113	35	75	75	94
5-3	106	44	68	69	100
6-1	101.	19	25	56	88
6-2	105	62	69	81	100
6-3	105	69	75	81	100
	AVERAGE	36	48	60	90

#### CONSISTENCY

FILM NO.	GROUP AVERAGE RATE	±5%	±7.5%	±10%	±20%
1-1	100	62	69	81	94
1-2	107	44	69	75	94
1-3	107	19	81	94	100
2-1	92	25	44	62	88
2-2	106	31	44	75	100
2-3	132	50	50	75	88
3-1	92	44	44	56	88
3-2	88	31	50	69	94
3-3	89	25	25	44	75
4-1	108	25	56	62	100
4-2	107	56	88	88	100
4-3	123	31	50	50	100
5-1	195	56	63	75	94
5-2	107	44	69	69	94
5-3	107	44	81	81	100
6-1	99	12	25	38	94
6-2	109	31	56	94	100
6-3	104	44	81	81	100
	AVERAGE	38	58	70	94

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TABLE 8-C

#### EXPERIENCE IN TIME STUDY FIELD - 2 to 4 Years (30 Men)

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#### PERCENT OF GROUP WITHIN

	BEST APPROX.				
FILM NO.	CORRECT RATE	±5%	±7.5%	+10%	+20%
1-1	98	45	55	70	95
3-3	108	45	50	65	100
1-3	115	45	45	60	90
2-1	86	30	40	50	80
2-2	108	30	55	60	95
2-3	143	30	35	50	85
3-1	100	20	20	30	55
3-2	87	25	30	<b>6</b> 5	90
3-3	100	15	15	45	80
4-1	99	30	50	50	65
4-2	107	55	90	90	100
4-3	136	15	20	70	90
5-1	104	50	60	60	95
5-2	116	45	45	60	95
5-3	110	65	65	95	100
6-1	98	45	55	70	85
6-2	102	30	50	55	100
6-3	102	30	55	<u>65</u>	95
	AVERAGE	36	46	62	88

#### CONSISTERCY

	GROUP				
FILM NO.	AVERAGE RATE	±5%	±7.5%	±10%	+80%
1-1	97	45	60	70	95
1-3	108	45	60	65	100
1-3	109	30	45	85	90
2-1	96	35	55	65	85
3-3	110	35	35	70	95
3-3	136	35	40	60	85
3-1	91	40	50	65	100
3-3	85	10	30	30	80
3-3	90	50	50	50	80
4-1	111	45	45	90	100
4-3	107	55	90	90	100
4-3	127	45	65	65	95
5-1	107	30	75	75	95
5-2	113	35	60	60	95
5-3	110	65	65	95	100
6-1	94	25	60	60	90
6-3	105	40	50	25	100
6-3	104	30	55	65	95
	AVERAGE	38	55	66	93

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TABLE 8-D

#### EXPERIENCE IN TIME STUDY FIELD - Over 4 Years (28 Men)

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#### PERCENT OF GROUP WITHIN

	BEST APPROX.			0	
FILM NO.	CORRECT RATE	±5%	±7.5%	±10%	±20°
1-1	99	54	64	71	93
1-2	100	39	32	64	96
1-3	116	57	75	79	96
2-1	86	11	18	25	60
2-2	108	31	46	50	96
2-3	143	39	43	57	96
3-1	74	7	14	14	35
3-2	83	40	43	64	89
3-3	96	4	14	21	68
4-1	96	31	25	46	68
4-2	104	46	64	68	96
4-3	133	29	46	64	93
5-1	106	36	54	68	94
5-2	117	43	57	83	100
5-3	112	50	75	79	100
6-1	103	46	61	61	100
6-2	107	32	64	64	96
6-3	107	39	68	79	96
	AVERAGE	33	48	59	87

#### CONSISTENCY

	GROUP				
FILM NO.	AVERAGE RATE	±5%	±7.5%	±10%	±304
1-1	98	54	54	71	93
1-2	107	46	71	79	96
1-3	111	72	75	86	100
2-1	99	36	46	54	86
2-2	109	25	43	64	96
2-3	134	39	50	57	89
3-1	91	54	57	64	89
3-2	83	39	43	64	89
3-3	83	39	43	64	83
4-1	106	32	50	57	89
4-2	104	46	64	67	96
4-3	126	21	50	54	89
5-1	111	39	39	79	100
5-2	113	33	79	86	100
5-3	113	50	75	79	100
6-1	100	54	54	79	96
6-3	111	54	54	86	96
6-3	107	38	68	79	96
	AVERAGE	42	56	70	94

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TABLE 9-A

AREA - NORTHERN MIDWEST (Ex. MICHIGAN) 80 Men

	Title of I FE	TOUTAVA
ACCUS OY		

AGGU	nach annak		PERCENT OF	GROUP	WITHIN
FILM NO.	CORRECT RATE	±5%	±7.5%	±10 <sup>4</sup>	±20%
1-1 1-2 1-3 2-1 2-2 2-3 3-1 3-3 3-3 4-1 4-2 4-3 5-1 5-2 5-3 6-1 6-2 6-3	99 96 112 80 101 133 73 81 93 91 98 126 101 112 106 100 104	50 25 40 15 25 25 10 30 10 15 35 50 40 45 45	50 25 60 35 50 45 10 40 25 15 55 50 55 70 65 45 55	55 50 65 40 80 70 10 45 35 60 60 75 75 80 80	90 90 100 65 90 90 25 80 70 80 100 95 90 95
0-0	AVERAGE	<u>50</u> 31	<u>75</u> 46	<u>80</u> 57	100 86

#### CONSISTEUCY

	anom		PERCENT	OF GROUP	WITHIN
FILM NO.	GROUP AVERAGE RATE	±5%	47.5%	<u>=10%</u>	±20%
1-1	94	25	55	60	90
1-2	106	45	65	85	90
1-3	107	35	80	85	100
2-1	88	35	45	55	85
3-2	103	25	75	80	95
2-3	137	75	75	75	95
3-1	88	15	35	65	80
3-2	80	30	40	45	80
3-3	82	35	35	50	60
4-1	98	35	70	75	95
4-2	101	50	55	75	95
4-3	119	55	80	85	100
5-1	105	65	65	85	100
5-2	108	60	75	80	95
5-3	105	65	70	80	90
6-1	96	30	40	60	95
6-2	106	40	50	70	100
6-3	105	75	75	90	100
	AVERAGE	44	60	72	91

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TABLE 9-B

#### AREA - CENTRAL MIDTEST (31 Men)

A	CC	UR	AC	Y
district		-	-	

#### PERCENT OF GROUP WITHIN

	PROB ADDOV		r spire of a fix	Giloor	A T I I I TH
FILM MO.	BEST APPROX.	<b>▲</b> 5%	±7.5%	±10%	±20%
1-1	99	45	64	74	94
1-3	100	46	42	88	94
1-3	116	45	55	58	100
2-1	85	0	16	16	68
2-3	107	19	58	68	100
3-3	141	32	55	58	97
3-1	78	6	6	13	48
3-2	87	32	45	74	94
3-3	100	13	16	48	71
4-1	97	2	23	52	81
4-2	104	61	81	87	97
4-3	137	16	23	45	90
5-1	104	58	68	74	97
5-2	115	52	52	78	100
5-3	110	48	64	90	100
6-1	101	39	42	55	90
6-3	105	52	55	74	97
6-3	105	42	52	68	94
	AVERAGE	33	45	61	89

#### CONSISTENCY

	GROUP		/	W 2 4 0 4 2	77 40 0 43 40 67
FILM NO.	AVERAGE RATE	±5%	±7.5%	±10%	±20%
1-1	98	48	64	74	94
1-2	108	45	68	71	100
1-3	108	23	71	74	100
2-1	98	48	58	71	90
3-2	108	16	58	68	100
2-3	133	36	48	74	97
3-1	94	46	58	64	90
3-2	89	33	64	78	87
3-3	86	48	48	48	87
4-1	108	45	17	78	97
4-3	104	61	81	87	97
4-3	125	43	48	58	94
5-1	107	43	71	71	97
5-2	112	33	71	74	100
5-3	112	53	71	76	100
6-1	100	39	42	76	90
6-2	108	32	68	68	97
6-3	103	39	61	64	94
	AVERAGE	40	59	71	95

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TABLE 9-C

AREA - SOUTHERN MIDWEST (12 Men)

ACCURACY			PER CENT	OF GROUP	מדערדא
FILM MO.	BEST APPROX. CORRECT RATE	±5%	₹7.5%	±10€	± 20°
1-1 1-3 1-3 2-1 2-3 3-1 3-2 3-1 3-2 3-3 4-1 4-2 4-3 5-1 5-3 6-1 6-3	98 99 115 88 110 145 81 81 93 100 108 139 104 116 110 99 103 103	42 25 50 42 43 33 33 17 25 33 17 35 42 50 50 25 33	50 50 58 58 58 42 58 33 25 33 92 33 42 50 50 50 50	75 50 75 58 75 58 33 50 33 92 75 42 67 92 67 33 67	92 75 83 75 83 58 83 67 83 100 92 75 92 100
	AVERAGE	34	48	60	84
CONSTRUEN			PERCENT	OF GROUP	WITHIN
FIL NO.	GROUP AVERAGE RATE	±5%	±7.5%	±10%	±201
1-1 1-2 1-3 2-1 2-2 2-3 3-1 3-2 3-3 4-1 4-3 5-1 5-2 5-3 6-2 6-3	94 106 111 96 110 140 87 76 86 115 109 138 111 113 107 88 109 107	42 42 58 17 43 50 17 35 50 50 50 50 33 50 17 00 50	67 67 58 50 42 67 33 42 67 50 58 67 50 58 75 33 42 92	75 75 83 58 75 67 33 43 67 67 100 75 75 58 75 50 75	92 83 83 75 83 83 75 83 100 100 92 83 100 100

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TABLE 9-D

AREA - MICHIGAN GROUP (9 Men)

ACCURACY			PERCENT OF	CROUP	WITHIN
FILM NO.	BEST APPROX. CORRECT RATE	±5%	±7.5%	±10%	<u>*304</u>
1-1 1-2 1-3 2-1 2-2 2-3 3-1 3-3 3-1 3-3 4-1 4-2 4-3 5-1 5-2 5-3 6-1 6-2 6-3	101 102 118 91 115 151 79 89 102 104 112 143 107 118 112 106 110	78 44 56 22 89 33 0 56 33 0 44 44 11 56 56 33 78 56	89 78 89 22 89 44 0 55 44 11 78 44 44 89 78 89 78 56	100 78 89 78 100 67 0 56 44 11 78 56 44 89 89 100 100	100 100 100 89 100 78 78 \$9 67 89 100 100 100 100
CONSISTEN	AVGRAGE	44	60	70	93
CONSTSTSA			PERCENT OF	GROUP	WITHIN
FILM NO.	GROUP AVERAGE RATE	<u>+5%</u>	PERCENT OF	GROUP	within ±20%
	GROUP	+5% 67 44 89 78 89 44 89 56 0 78 56 22 33 56 67 78 100 33			±20%  100 100 100 100 100 100 100 100 100

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kmrr Sela	O Color	76 76 00 V	4		
				900%	

PLACE OF TIME STUDY TRAINING - COLLEGE GROUP (22 Men)

ACCURACY

6-3

6-3

AVERAGE

ACCURACY			PE	RCENT OF G	ROUP WITHIN
FILM NO.	BEST APPROX.	±5%	±7.5%	±10%	<u> 20%</u>
1-1 1-2 1-3 2-1 2-2 2-3 3-3 3-1 3-2 3-3 4-1 4-2 4-3 5-1 5-2 5-3 6-1 6-3	96 98 113 85 107 141 73 78 94 97 105 134 102 112 107 100 103 103	45 27 36 14 41 32 14 23 14 23 14 36 73 27 36 41 45 41 27 41	55 50 55 50 59 50 14 32 23 50 73 54 64 77 77 41 45 73	64 64 55 50 59 50 33 50 45 50 91 55 64 77 77 82 45 73	91 96 82 91 91 50 77 77 68 100 96 86 96 91 85 96
	AVERAGE	34	52	60	87
CONSISTEN					ROUP WITHIN
FILM NO.	GROUP AVERAGE RATE	+5%	<u>+7.5%</u>	±10%	±20%
1-1 1-2 1-3 2-1 2-2 2-3 3-1 3-2 3-3 4-1 4-2 4-3 5-1 5-2 5-3 6-1	96 103 108 90 105 139 88 78 85 109 106 124 106 112 103	46 45 14 27 50 32 18 18 23 14 73 55 18 41 41 27	55 68 73 41 50 45 32 37 45 32 73 55 50 17 68 27	64 68 73 41 77 59 50 41 55 86 91 55 73 17 68 45	91 96 96 82 100 91 91 82 86 100 100 100 91 96 91 86

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TABLE 10-B

PLACE OF TIME STUDY THAINING - COMPANY GROUP (45 Men)

ACCURACY			PERC	ENT OF GRO	TIP WITHIN
FILM NO.	BEST APPROX. CORRECT RATE	<u>*5%</u>	±7.5%	±10%	±20%
1-1 1-2 1-3 2-1 2-3 3-1 3-3 3-1 3-3 4-1 4-3 4-3 5-1 5-2 5-3 6-1 6-2 6-3	96 98 113 85 107 141 73 83 94 97 105 134 103 112 107 100 103 103	45 27 36 14 41 33 14 36 73 37 36 41 45 41 27 41	55 50 55 50 59 50 14 32 33 50 73 54 64 77 77 41 45 73	64 64 55 50 59 50 32 50 45 50 91 55 64 77 77 82 45 73	91 96 82 91 91 50 77 77 68 100 96 86 96 96
	AVERAGE	34	52	60	87
CONSISTEN	CY		PERC	ENT OF GRO	UP WITHIN
FILE NO.	GROUP AVERAGE RATE	<u>±5%</u>	±7.5%	±10%	±20%
1-1 1-3 1-3 2-1 2-2 2-3 3-1 3-2 3-3 4-1 4-2 4-3 5-1 5-2 5-3 6-1 6-2 6-3	96 103 108 90 105 139 88 78 85 109 106 124 106 112 103 92 111 103	45 45 14 27 50 32 18 18 23 13 73 55 18 41 41 27 55 41	55 68 73 41 50 45 32 27 45 33 73 55 50 17 68 27 55 73	64 68 73 41 77 59 50 41 55 86 91 55 73 17 68 45 68 73	91 96 96 82 100 91 87 86 100 100 91 96 91 86 100

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SIZE OF PLANT - UNDER 200 EMPLOYEES (10 Men)

ACCURACY					
	BEST APPROX.		PERC	ENT OF	GROUP WITHIN
FILM NO.	CORRECT RATE	±5%	±7.5%	±10%	±204.
1-1	94	30	70	70	90
1-2	96	30	50	70	90
1-3	11 84	50 <b>3</b> 0	50 40	90	100 70
2-2	106	10	30	70	100
2-3	139	30	50	50	90
3-1	65	0	10	10	10
3-2	73	20	20	40	70
3-3 4-1	84 95	40 30	40 30	40	80 40
4-2	102	70	80	80	90
4-3	131	60	70	80	100
5-1	103	60	70	80	100
5-2 5-3	113 107	10	50 <b>60</b>	50 60	90 70
6-1	96	40	40	60	80
6-2	100	40	40	80	90
6-3	100	60	60	80	90
	AVERACE	35	47	61	90
CONSISTEN	CY		PERC	ENT OF	GROUP WITHIN
	GROUP		. 23110	406: A U.K	W. CO. 11 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2
FILM NO.	AVERAGE RATE	±5%	±7.5%	+10%	±20%
1-1	90	10	30	SO	90
1-2 1-3	105 106	50 50	60 70	90	100 100
2-1	88	40	40	40	80
2-2	106	10	30	70	100
3-3	136	50	50	50	90
3-1	83	20	20	50	70
3-2 3-3	72 73	20 40	20 40	40	70 90
4-1	110	50	50	90	100
4-2	100	80	80	80	90
4-3	122	70	70	100	100
5-1	106	20	80	90	100
5-2 5-3	1 <b>11</b> 104	40 40	40 60	60	70
6-1	93	30	30	40	70
6-3	105	40	40	60	90
6-3	99	50	60	80	90

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SIZE OF PLANT - 800 to 1000 EMPLOYEES (37 Men)

ACCURACY			pepa	CHA OF	GROUP WITHIN
W W W 1 / 11 /5	BEST APPROX.	. ed			
FILM NO.	CORRECT HATE	±5%	±7.5%	±10%	±20%
1-1 1-2 1-3 2-1 2-2 2-3 3-3 3-1 3-3 4-1 4-2 4-3 5-1 5-2 5-3 6-1 6-2 6-3	99 101 117 86 108 142 79 88 101 97 105 134 105 116 110 104 108 108	57 34 46 16 24 38 8 37 23 16 76 24 57 59 57 43 32 41	68 35 68 34 59 43 14 46 34 19 78 41 59 62 70 59 76	76 57 73 32 62 57 19 59 30 46 86 41 70 84 95 59 78	95 92 97 68 97 97 63 92 97 92 97 100 100 100 100
	AVERAGE	37	51	61	91
CONSISTEN	CY				
	GROUP		PEROI	ent of	GROUP WITHIN
FILM NO.	AVERAGE RATE	±5%	±7.5%	±10%	±30%
1-1 1-3 1-3 2-1 2-3 3-1 3-2 3-3 4-1 4-3 5-1 5-2 6-3	99 108 110 98 110 134 92 90 90 109 105 126 108 112 112 101 110 108	57 46 46 41 41 38 43 14 27 46 76 51 37 35 62 43 57 41	68 68 51 51 46 51 51 49 51 51 78 57 65 81 76 49 59 76	76 73 86 65 81 57 65 51 54 86 65 65 84 81 62 93	95 97 100 92 97 92 89 81 81 95 97 89 100 100 100 100

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TABLE 11-C
SIZE OF PLANT - OVER 1000 EMPLOYEES (21 Men)

ACCURACY			proci	rum or	GROUP WITHIN
FILM TO.	BEST APPROX. CORRECT RATE	±5%	±7.5%	±10%	±20%
1-1 1-3 1-3 2-1 2-2 3-3 3-1 3-2 3-3 4-1 4-3 4-3 5-1 5-2 5-3 6-1 6-2 6-3	97 98 114 83 105 138 73 82 94 96 104 133 102 113 107 99 102	28 28 38 19 43 14 19 10 24 43 19 33 33 38 48 24 28	38 57 48 19 48 34 19 28 14 38 62 33 62 76 48 43 48	62 52 43 72 48 33 57 63 48 72 67 76 62 52 63	95 90 90 86 95 90 62 86 76 72 100 90 81 95 100 95 100
	AVERAGE	28	43	57	88
CONSISTEN	CY		PERCI	ENT OF	GROUP WITHIN
FILM NO.	GROUP AVERAGE RATE	±5%	±7.5%	±10%	<u> 420%</u>
1-1 1-3 1-3 2-1 2-2 2-3 3-1 3-3 4-1 4-2 4-3 5-1 5-2 5-3 6-1 6-3	97 105 107 91 105 133 90 81 82 104 107 124 109 108 105 94 107	28 67 24 33 43 14 38 19 48 52 38 24 28 52 62 28 19 28	38 72 81 52 48 38 47 33 48 57 81 34 38 72 72 73 67 57 48	62 90 81 67 72 52 48 38 63 63 81 33 72 81 81 67 57	95 90 90 86 95 90 95 90 100 90 90 95 100 95 100
	AVERAGE	36	53	65	93

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				90000	13. WHATCHER RE

TABLE 12-A
SIZE OF TOWN - UNDER 5000 (17 Men)

ACCURACY			PERCENT OF	GROUF	WITHIN
FILM NO.	CORRECT RATE	±5%	±7.5%	±10%	±301
1-1 1-2 1-3 2-1 2-3 3-3 3-1 3-3 4-1 4-2 4-3 5-1 5-2 5-3 6-1 6-2 6-3	100 101 117 95 107 141 75 84 96 98 106 136 105 116 111 102 106	47 34 41 18 18 53 0 29 29 24 41 24 65 53 53 29 41 35	47 24 76 35 53 76 0 41 35 47 76 39 65 59 65 59 47 71	76 47 82 35 53 76 0 41 35 59 94 65 76 88 59 59 71	88 88 100 71 100 100 41 82 76 82 100 100 100 100 94 94 94
	AVERAGE	35	50	61	89
CO. DISTEN	CY		PERCENT OF	GROUP	WITHIN
FILM NO.	GROUP AVERAGE RATE	±5%	±7.5%	+10%	±30%
1-1 1-3 2-1 2-2 2-3 3-1 3-2 3-3 4-1 4-2 4-3 5-1 5-3 6-1 6-2 6-3	96 111 112 94 111 133 92 84 -82 108 104 129 110 114 108 98 111 105	35 59 53 24 41 59 47 29 59 47 53 24 24 53 71	53 58 71 41 41 71 59 41 41 76 76 65 47 71 65 41 53 71	65 76 71 65 65 94 65 41 76 76 88 88 94 76 76 59 82 71	82 100 100 94 100 100 94 82 82 100 100 100 100 100 94 88 94

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um		d remain		en. =	

TABLE 12-B

SIZE OF TOWN - 5,000 to 10,000 (7 Men)

ACCURACY FIL NO.	BEST APPROX.	±5%	PERCENT OF		WITHIN ±20%
1-1 1-2 1-3 2-1 2-2 2-3 3-1 3-3 4-1 4-2 4-3 5-1 5-3 6-2 6-3	99 100 116 80 100 132 73 81 94 93 101 129 103 114 108 103 107 107	57 57 57 59 43 57 0 14 43 14 14 57 14 43 72 43 14 72	72 57 72 29 57 72 0 14 43 14 14 72 57 72 86 43 43 86	72 72 73 43 100 86 0 39 57 14 29 73 57 86 100 43 57 86	100 26 100 57 100 100 0 100 72 72 86 100 86 100 100 100 100 100
	AVERAGE	39	50	59	87

### CONSISTENCY

	GROUP		e was coloured to a	Ser 1 4 31 4 1	* 41.0: 41
FIL SO.	AVERAGE RATE	±5%	±7.5%	±10%	±20%
1-1	95	57	57	88	100
1-3	108	39	43	57	100
1-3	113	29	72	86	100
2-1	93	14	14	43	72
3-2	103	14	86	100	100
2-3	133	43	57	86	100
3-1	88	43	57	57	88
3-2	84	39	57	57	100
3-3	79	14	29	29	88
4-1	108	57	72	72	100
4-3	100	14	14	43	100
4-3	130	57	57	100	100
5-1	109	39	57	57	100
5-3	109	39	73	86	100
5-3	108	72	86	100	100
6-1	94	39	72	85	100
6-3	106	14	43	72	100
6-3	108	72	86	86	100
	AVERAGE	36	57	72	97

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	(10) m	CI F	10.l±	284	THE BUILDIA	OR OTH
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# TABLE 12-C SIZE OF TOWN - 10,000 - 25,000 (18 Men)

### ACCURACY

PERCENT	OF	GROUP	WITHIN
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	DOOR . DODAY		- MICOSHIA CI	011001	M T T 11 T 14
FILM NO.	BEST APPROX. CORRECT RATE	±5%	±7.5%	±10%	±30%
1-1	95	56	56	84	89
1-2	96	39	39	50	89
1-3	111	44	50	84	94
2-1	82	17	17	33	72
2-2	103	39	67	67	94
2-3	136	17	33	39	94
3-1	75	33	44	44	50
3-2	84	33	28	28	78
3-3	96	38	33	39	62
4-1	96	32	39	67	84
4-3	103	39	72	78	89
4-3	132	32	28	50	78
5-1	103	44	67	67	78
5-2	113	39	67	67	94
5-3	108	39	61	67	100
6-1	100	44	44	78	89
6-2	103	44	56	62	94
6-3	103	33	<u>61</u>	67	94
	AVERAGE	33	47	59	85

### CONSISTENCY

FILM NO.	GROUP AVERAGE RATE	±5%	±7.5%	+10%	±30%
	The way of the section of				
1-1	93	39	56	67	89
1-2	104	33	67	78	94
1-3	106	38	56	84	100
2-1	92	39	56	67	84
2-2	102	39	67	67	94
2-3	132	11	17	50	94
3-1	89	6	28	44	84
3-2	84	23	38	28	28
3-3	85	6	33	33	78
4-1	107	50	72	72	94
4-3	106	44	67	84	94
4-3	131	50	50	67	94
5-1	106	33	61	67	84
5-2	109	33	50	84	94
5-3	109	39	39	78	100
6-1	93	50	67	67	84
6-2	107	17	78	78	94
6-3	106	38	50	84	94
	AVERAGE	32	52	66	88

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TABLE 12-D
SIZE OF TOWN - 25,000 - 50,000 (11 Men)

	Olds OF IONA	- 00	000 - 50,0	00 (11 8	en
ACCURACY			PERCENT O	F GROUP	WITHIN
FILM NO.	BEST APPROX. CORRECT RATE	±5%	±7.5%	±10%	±20%
1-1 1-2 1-3 2-1 2-2 2-3 3-1 3-3 3-3 4-1 4-2 4-3 5-1 5-3 6-1 6-2 6-3	99 100 116 85 107 141 75 85 97 96 103 132 103 114 108 103 107	64 73 36 9 45 9 0 9 18 82 18 54 36 54 18	64 73 45 45 64 36 18 73 9 27 82 45 73 73 73 91 64 82	64 82 54 45 64 36 18 73 27 64 82 54 73 73 73 91 64 82	100 100 100 82 100 91 73 91 91 73 100 100 100 100
OOMO TO BEN	AVERAGE	34	58	62	94
CONSISTEN	GROUP		PERCENT O	F GROUP	WITHIN
FILM NO.	AVERAGE RATE	±5%	±7.5%	±10%	±20%
1-1 1-2 1-3	103 107 106	45 73 27	91 100 73	.91 100 91	100 100 100

	CROUD		4 Just Winge & W.	. 011001	** * * * * * * * * * * * * * * * * * * *
FILM NO.	GROUP AVERAGE RATE	±5%	₹7.5%	±10%	±20%
1-1	103	45	91	91	100
1-2	107	73	100	100	100
1-3	106	27	73	91	100
2-1	95	64	64	82	100
3-3	110	45	45	82	100
2-3	133	27	45	54	91
3-1	89	54	73	83	100
3-2	85	0	73	73	91
3-3	86	54	73	73	91
4-1	109	36	54	82	100
4-3	104	83	91	91	100
4-3	131	36	64	91	100
5-1	103	54	73	73	100
5-2	110	64	64	91	91
5-3	111	36	45	73	100
6-1	103	54	91	91	100
6-2	110	45	45	91	100
8-3	104	36	64	64	100
	AVERAGE	46	68	82	98

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TABLE 12-E SIZE OF TOWN - 50,000 - 100,000 (7 Men)

ACCURACY			PERCENT OF	GROUP 11	HIN
FILE NO.	BEST APPROX.	±5%	±7.54	<u>+10%</u>	+304
1-1 1-2 1-3 2-1 2-2 2-3 3-1 3-2 3-3 4-1 4-2 4-3 5-1 5-2 5-3 6-1	99 100 116 91 114 150 78 88 101 98 105 135 107 118 113 99	72 57 57 0 57 14 0 14 29 0 72 29 14 29 43	72 57 57 0 57 43 0 14 39 14 72 39 57 29 72	72 57 72 43 57 57 29 29 14 72 29 57 57 86 57	100 86 72 43 72 86 43 86 43 43 100 86 86 100 100
6-3	103	14 57	29 <u>86</u> 43	29 <u>86</u> 52	100 100 79
	AVERAGE	33	70	00	10

### CONSISTENCY

	GROUP		I MARODINI OF	01001	11 T T T T T T 11
FILM NO.	AVERAGE RATE	±5%	±7.5%	±10%	±30%
1-1	97	72	72	72	100
1-2	103	43	57	57	72
1-3	114	57	73	72	72
2-1	106	14	57	57	57
3-3	113	14	57	57	72
2-3	143	43	43	43	72
3-1	93	39	57	72	86
3-2	81	14	29	29	57
3-3	96	29	29	29	72
4-1	113	14	57	57	86
4-2	104	43	73	73	100
4-3	134	43	43	43	86
5-1	116	43	57	57	86
5-2	115	39	29	57	100
5-3	108	43	86	86	100
6-1	94	0	43	43	57
6-3	106	14	39	57	100
6-3	106	39	86	86	100
	AVERAGE	32	54	58	82

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TABLE 12-F
SIZE OF TOWN - OVER 100,000 (11 Men)

ACCURACY

PERCENT OF GROUP WITHIN

	BEST APPROX.		. 121(0)3311 2 02	dicor nai	****
FILM NO.	CORRECT RATE	±5%	±7.5%	±10%	±30₫
1-1	98	45	82	91	100
1-2	100	27	36	73	100
1-3	116	45	45	54	100
2-1	88	18	27	27	91
2-2	110	54	73	91	100
2-3	145	27	36	36	100
3-1	77	9	9	9	54
3-2	86	36	54	73	83
3-3	99	9	9	37	73
4-1	103	18	18	27	91
4-2	110	54	82	100	100
4-3	140	37	36	54	91
5-1	104	45	73	73	91
5-2	114	54	83	91	100
5-3	109	64	82	100	100
6-1	101	45	45	64	91
6-2	105	54	64	83	100
6-3	105	27	36	54	100
	AVERAGE	36	49	63	92

COMSISTENCY

	GELOVID		LTWOWN! OF	CHICON WILL	DIN
FILM NO.	GROUP AVERAGE RATE	±5%	±7.5%	±10%	±30₹
1-1	101	73	91	91	100
1-2	107	64	88	83	100
1-3	107	27	73	73	100
2-1	98	36	64	91	91
2-2	112	73	91	91	100
2-3	138	36	45	64	91
3-1	92	54	54	54	82
3-2	86	36	54	73	82
3-3	88	18	18	45	73
4-1	115	73	73	82	100
4-2	108	73	91	91	100
4-3	133	45	64	64	100
5-1	110	27	36	88	100
5-2	109	54	73	73	100
5-3	108	54	91	100	100
6-1	100	45	45	82	91
6-2	108	54	82	83	100
6-3	103	37	45	45	100
	AVERAGE	48	65	76	95

7-71

# 100,000 (11 Men)

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GROUP RATING BY OWN CONCEPT OF STANDARD PERFORMANCE (55 Men)

### ACCURACY PERCENT OF GROUP WITHIN BEST APPROX. FILM NO. CORRECT RATE ±7.5% ±10% ₹30% 1-1 1-3 1-3 2-1 3-3 2-3 3-1 3-2 3-3 4-1 4-2 4-3 5-1 5-2 5-3 6-1 6-2 6-3 AVERAGE CONSISTENCY PERCENT OF GROUP WITHIN GROUP

	GHOOF				
FILM NO.	AVERAGE RATE	±5%	±7.5%	±10%	₹50%
1-1	98	55	56	73	95
1-3	107	46	69	78	95
1-3	109	31	51	88	98
2-1	97	38	51	56	87
3-3	108	25	51	55	96
2-3	134	36	47	51	91
3-1	92	49	58	73	100
3-2	86	38	51	64	89
3-3	87	35	47	49	87
4-1	107	43	62	66	93
4-2	103	58	78	89	95
4-3	123	47	58	62	95
5-1	108	31	71	71	97
5-2	113	36	67	71	98
5-3	111	53	62	89	100
6-1	99	29	47	66	95
6-2	108	31	66	67	98
6-3	105	55	60	73	96
	AVERAGE	40	58	68	95

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TABLE 13-B

# GROUP RATING BY NOWL FILT OR OTHER EMBODIMENT OF STANDARD PERFORMANCE (14 Men)

ADDIDADY	FER	IF OIL BA	NOR (TA WEIL)		
ACCURACY	DESCRIPTION AND THE SECOND		PERCENT OF	GROUP WIT	HIN
FILM 10.	BEST APPROX.	±5%	±7.5%	+10%	±20%
1-1	98	39	50	72	93
1-3	100	36	43	50	86
1-3	116	57	57	72	93
2-1	86	31	39	43	72
2-3	108	39	37	64	86
2-3	142	43	43	50	93
3-1	73	31	21	43	43
3-3	83	14	14	36	72
3-3	94	39	29	57	64
4-1	103	36	50	50	79
4-2	111	57	57	79	100
4-3	142	36	57	72	93
5-1	103	31	43	50	79
5-2	114	64	86	86	93
5-3	108	36	86	86	100
6-1	100	50	50	79	86
6-2	104	36	36	72	100
6-3	104	38	73	72	100

### CONSIGNENCY

AVERAGE

### PERCENT OF GROUP WITHIN

36 48 63 85

	GROUP				
FIL. CO.	AVERAGE RATE	±5%	±7.5%	±10%	±20 <sup>4</sup> .
1-1	97	29	43	72	93
1-2	108	36	72	73	93
1-3	110	43	43	93	93
2-1	92	36	36	57	93
2-2	109	29	50	72	86
3-3	133	39	43	79	100
3-1	89	39	29	43	57
3-2	81	14	29	29	79
3-3	88	43	43	72	79
4-1	112	7	38	43	100
4-2	111	57	57	79	100
4-3	134	36	50	57	95
5-1	110	36	36	79	93
5-2	109	50	72	86	93
5-3	107	36	86	86	100
6-1	94	21	57	93	100
6-3	110	50	50	93	100
6-3	105	64	64	93	100
	AVERAGE	36	50	72	93

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TABLE 14

OVERALL SUNMARY

ACCURACY					CONSISTENCY			
±5%,	±714	<u>+10<sup>s/</sup></u>	±20%	AREA	±5%	±719.	+104	±30%
31 33 34 44	46 45 48 60	57 61 60 70	86 89 84 93	Nor. Midwest Central " Southern " Michigan	44 40 38 60	60 59 57 74	72 71 69 84	91 95 88 99
				EXPERIENCE				
38 36 36 33	47 48 46 48	56 60 62 59	81 90 88 87	0-6 months 6 mos2 yrs. 2-4 years Over 4 years	38 38 38 42	55 58 55 56	62 70 66 70	84 94 93 94
			PL	ACE OF TRAININ	IG			
34 36	52 45	60 59	87 88	College Company	35 43	50 54	61 69	93 94
			NUM	BER OF EMPLOYE	CES			
35 37 28	47 51 43	61 61 57	90 91 89	Under 300 300 - 1000 Over 1000	39 44 36	47 60 53	64 73 65	88 95 93
				RATING CONCE	PT			
38 36	47 48	61 63	88 85	Own concept Film or other	40	58 50	68 72	95 92
				SIZE OF TOWN				
35 39 34 34 33 36	50 50 47 58 43 49	61 59 59 62 63	89 85 85 94 79	Under 5,000 5,000-10000 10000-25000 25000-50000 50000-100000 Over 100000	43 36 32 46 32 48	58 57 52 68 54 65	74 72 66 82 58 76	95 97 88 98 82 95
77	4.0	50	00	TOTAL GROUP	76.	EE	C.A	0.4
33	48	58	89		39	55	64	94

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46	16	48	82		84		84	53

TABLE 15
RESULTS OF ANALYSIS OF VARIANCE TEST

	ACCURACY					CONSISTENCY		
	±5%	+73%	10%		並	5%	±71%	±10%
6, ,	1.78	1.85	.31		5.2	32	3.75	3.89
Area	Cr	itical	Values:				level	
Place of Initial Time Study Tra.	.09	1.41	.02		. (	06	.88	2.09
	Cr	itical	Values:				level level	
No. of Employees in Plant	3.10	.88	.26		. 1	75 2	3.63	1.34
	Cr	itical	Values:	5.06 3.18	at	1%	level level	
Size of Town	.27	.73	.50		2.	77	2.01	4.56
	Cr	itical	Values:	3.20	at	1%	level	
Method of Rating	.14	.01	2.69		1.2	39	2.20	.48
	Or	itical	Values:				level level	
Experience	.21	.04	.24			33	.30	.80
	Cr	itical	Values:	4.08	at	1% 5%	level	

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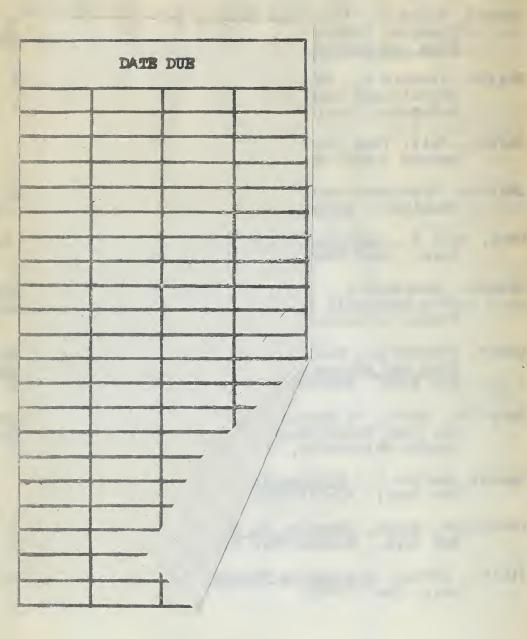
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